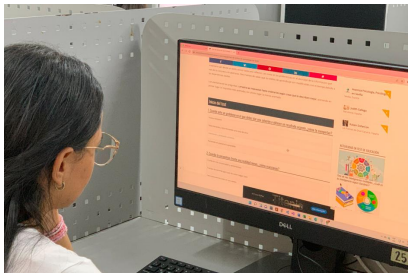
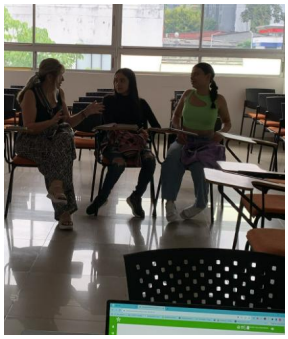
Evidencia 6.1

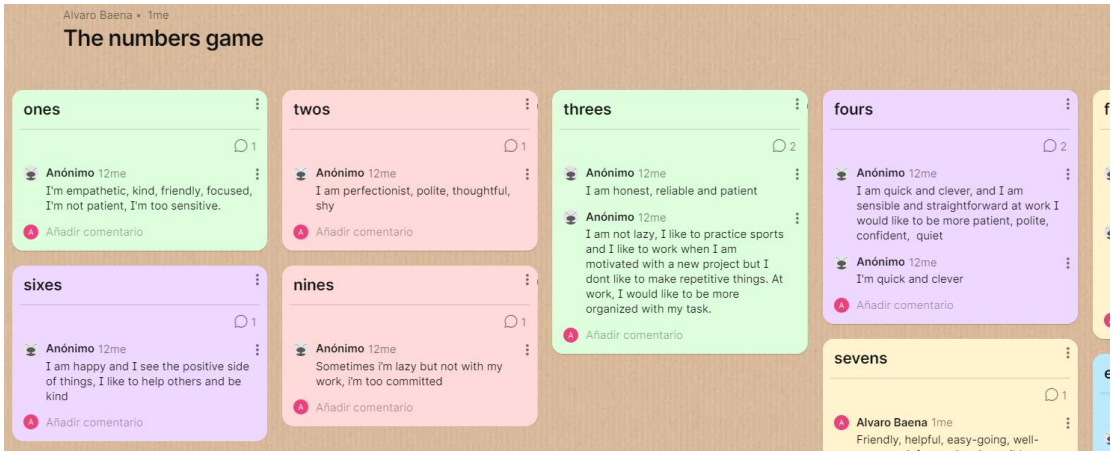


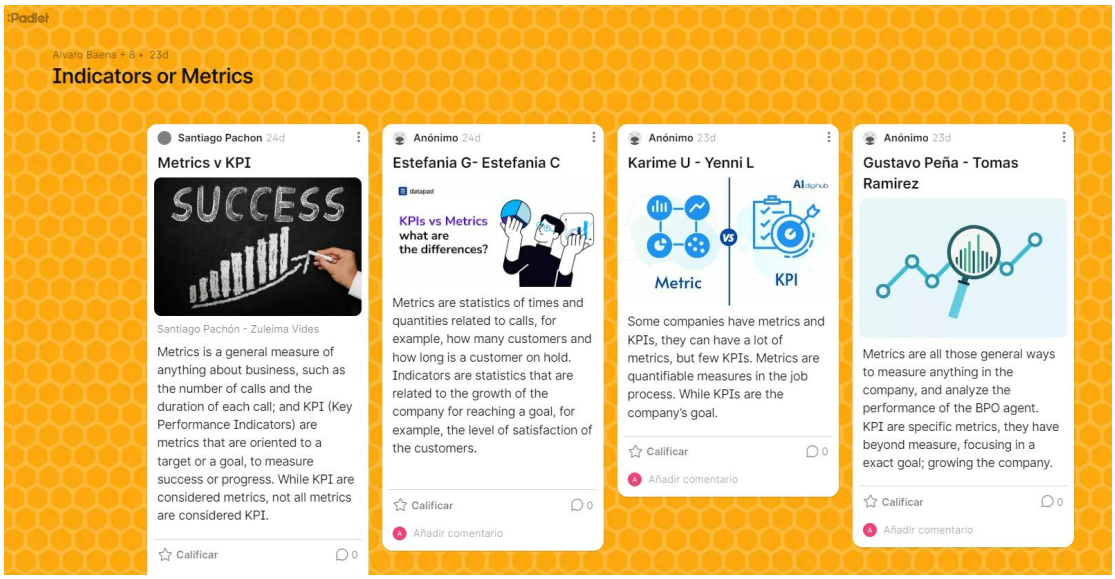


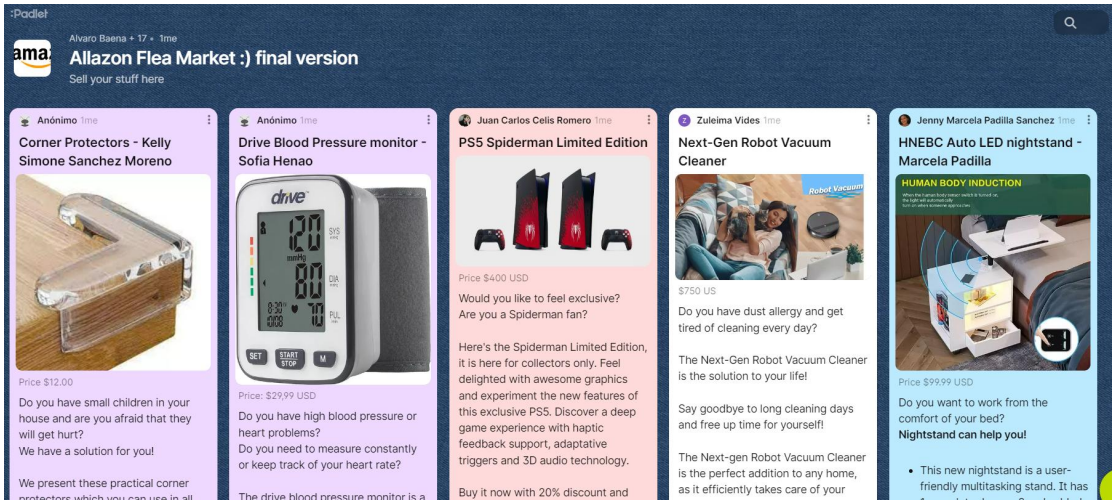







Alvaro Baena • 1me
The numbers game
ones
Anónimo 12me
I'm empathetic, kind, friendly, focused, I'm not patient, I'm too sensitive.
Añadir comentario
twos
Anónimo 12me
I am perfectionist, polite, thoughtful, shy
Añadir comentario
threes
Anónimo 12me
I am honest, reliable and patient
Anónimo 12me
I am not lazy, I like to practice sports and I like to work when I am motivated with a new project but I dont like to make repetitive things. At work, I would like to be more organized with my task.
Añadir comentario
fours
Anónimo 12me
I am quick and clever, and I am sensible and straightforward at work I would like to be more patient, polite, confident, quiet
Anónimo 12me
I'm quick and clever
Añadir comentario
sixes
Anónimo 12me
I am happy and I see the positive side of things, I like to help others and be kind
Añadir comentario
nines
Anónimo 12me
Sometimes i'm lazy but not with my work, i'm too committed
Añadir comentario
sevens
Alvaro Baena 1me
Friendly, helpful, easy-going, well-


Padlet
Alvaro Baena + 8 • 23d
Indicators or Metrics
Santiago Pachon 24d
Metrics v KPI
SUCCESS
Santiago Pachón - Zuleima Vides
Metrics is a general measure of anything about business, such as the number of calls and the duration of each call; and KPI (Key Performance Indicators) are metrics that are oriented to a target or a goal, to measure success or progress. While KPI are considered metrics, not all metrics are considered KPI.
Calificar 0
Anónimo 24d
Estefania G- Estefania C
datapad
KPIs vs Metrics what are the differences?
Metrics are statistics of times and quantities related to calls, for example, how many customers and how long is a customer on hold. Indicators are statistics that are related to the growth of the company for reaching a goal, for example, the level of satisfaction of the customers.
Calificar 0
Añadir comentario
Anónimo 23d
Karime U - Yenni L
AI.digihub
Metric
VS
KPI
Some companies have metrics and KPIs, they can have a lot of metrics, but few KPIs. Metrics are quantifiable measures in the job process. While KPIs are the company's goal.
Calificar 0
Añadir comentario
Anónimo 23d
Gustavo Peña - Tomas Ramirez
Metrics are all those general ways to measure anything in the company, and analyze the performance of the BPO agent. KPI are specific metrics, they have beyond measure, focusing in a exact goal; growing the company.
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Añadir comentario


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drive
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Juan Carlos Celis Romero 1me
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Robot Vacuum
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The Next-gen Robot Vacuum Cleaner is the perfect addition to any home, as it efficiently takes care of your
Jenny Marcela Padilla Sanchez 1me
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HUMAN BODY INDUCTION
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Nightstand can help you!
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